

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Center / Health Center Profile**

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**Patients by ZIP Code**

ZIP Code (a)	None/Uninsured (b)	Medicaid/CHIP/Other Public (c)	Medicare (d)	Private Insurance (e)	Total Patients (f)
96704	19	69	16	8	112
96710	16	26	3	4	49
96718	5	8	4	7	24
96720	737	4037	586	712	6072
96721	52	429	71	57	609
96726	5	14	1	1	21
96727	4	25	1	4	34
96728	18	59	4	17	98
96737	108	366	129	66	669
96738	7	8	2	2	19
96739	2	5	2	1	10
96740	15	27	7	6	55
96743	10	25	4	5	44
96745	10	22	5	1	38
96749	407	2442	470	445	3764
96750	8	29	2	7	46
96760	99	617	99	76	891
96764	12	25	4	9	50
96771	148	954	151	91	1344
96772	123	398	169	248	938
96773	3	13	2	2	20
96774	1	7	0	2	10
96776	3	12	0	10	25

96777	45	110	22	56	233
96778	496	3544	819	579	5438
96780	9	8	2	3	22
96781	25	135	12	25	197
96783	30	203	33	29	295
96785	49	240	50	55	394
Other ZIP Codes	80	66	41	81	268
Unknown Residence					
Grand Total	2546	13923	2711	2609	21789

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Table 3A: Patients By Age and Gender - Universal

S.No	Age Groups	Male Patients (a)	Female Patients (b)
1.	Under Age 1	221	203
2.	Age 1	124	119
3.	Age 2	132	109
4.	Age 3	127	119
5.	Age 4	117	138
6.	Age 5	137	145
7.	Age 6	131	111
8.	Age 7	129	123
9.	Age 8	114	119
10.	Age 9	105	118
11.	Age 10	109	115
12.	Age 11	119	117
13.	Age 12	124	96
14.	Age 13	116	122
15.	Age 14	106	158
16.	Age 15	128	191
17.	Age 16	126	233
18.	Age 17	119	199
<b>Subtotal Patients (Sum lines 1-18)</b>		<b>2,284</b>	<b>2,535</b>
19.	Age 18	101	208
20.	Age 19	91	179
21.	Age 20	109	194
22.	Age 21	101	186
23.	Age 22	111	219
24.	Age 23	117	228
25.	Age 24	120	231
26.	Ages 25-29	626	1,058

27.	Ages 30-34	681	957
28.	Ages 35-39	575	780
29.	Ages 40-44	574	714
30.	Ages 45-49	652	611
31.	Ages 50-54	777	801
32.	Ages 55-59	890	925
33.	Ages 60-64	881	848
<b>Subtotal Patients (Sum lines 19-33)</b>		<b>6,406</b>	<b>8,139</b>

OMB Control Number: 0195-0193

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**UDS Report - 2014****Table 3A: Patients By Age and Gender - Universal**

S.No	Age Groups	Male Patients (a)	Female Patients (b)
34.	Ages 65-69	536	577
35.	Ages 70-74	293	322
36.	Ages 75-79	166	183
37.	Ages 80-84	85	110
38.	Age 85 and over	59	94
<b>Subtotal Patients (Sum lines 34-38)</b>		<b>1,139</b>	<b>1,286</b>
39.	<b>Total Patients (Sum lines 1-38)</b>	<b>9,829</b>	<b>11,960</b>

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**UDS Report - 2014****Table 3B - Patients By Hispanic Or Latino Ethnicity / Race / Language - Universal**

S.No	Patients by Race	Patients by Hispanic or Latino Ethnicity			
		Hispanic/Latino (a)	Non Hispanic/Latino (b)	Unreported/Refused to Report (c)	Total (d)
1.	Asian	181	2,388		2,569
2a.	Native Hawaiian	727	3,980		4,707
2b.	Other Pacific Islander	269	2,063		2,332
<b>2.</b>	<b>Total Hawaiian/Pacific Islander (Sum lines 2a+2b)</b>	<b>996</b>	<b>6,043</b>		<b>7,039</b>
3.	Black/African American	53	319		372
4.	American Indian/Alaska native	78	277		355

5.	White	601	7,730		8,331
6.	More than one race	22	59		81
7.	Unreported/Refused to report	551	1,621	870	3,042
<b>8.</b>	<b>Total Patients (Sum lines 1+2+3 through 7)</b>	<b>2,482</b>	<b>18,437</b>	<b>870</b>	<b>21,789</b>

S.No	Patients by Language	Number of Patients (a)			
12.	Patients Best Served in a Language other than English	840			

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Table 4 - Selected Patient Characteristics - Universal

S.No	Characteristic	Number of Patients (a)	
<b>Income as Percent of Poverty Level</b>			
1.	100% and below	13,146	
2.	101 - 150%	2,818	
3.	151 - 200%	781	
4.	Over 200%	720	
5.	Unknown	4,324	
<b>6.</b>	<b>Total (Sum lines 1-5)</b>	<b>21,789</b>	
<b>Principal Third Party Medical Insurance Source</b>		<b>0-17 Years Old (a)</b>	<b>18 and Older (b)</b>
7.	None/Uninsured	531	2,015
8a.	Regular Medicaid (Title XIX)	3,922	10,001
8b.	CHIP Medicaid	0	0
<b>8.</b>	<b>Total Medicaid (Sum lines 8a+8b)</b>	<b>3,922</b>	<b>10,001</b>
9.	Medicare (Title XVIII)	15	2,696
10a.	Other Public Insurance non-CHIP (Specify: -)	0	0
10b.	Other Public Insurance CHIP	0	0
<b>10.</b>	<b>Total Public Insurance (Sum lines 10a+10b)</b>	<b>0</b>	<b>0</b>
11.	Private Insurance	351	2,258
<b>12.</b>	<b>Total (Sum lines 7+8+9+10+11)</b>	<b>4,819</b>	<b>16,970</b>

## Managed Care Utilization

S.No	Payor Category	Medicaid (a)	Medicare (b)	Other Public Including Non- Medicaid CHIP	Private (d)	Total (e)
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				(c)		
13a.	Capitated Member months	0	0	0	0	0
13b.	Fee-for-service Member months	168,014	32,532	0	31,308	231,854
<b>13c.</b>	<b>Total Member Months (Sum lines 13a+13b)</b>	<b>168,014</b>	<b>32,532</b>	<b>0</b>	<b>31,308</b>	<b>231,854</b>

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Table 4 - Selected Patient Characteristics - Universal

S.No	Characteristics - Special Populations	Number of Patients (a)
14.	Migratory (330g Health Centers Only)	
15.	Seasonal (330g Health Centers Only)	
<b>16.</b>	<b>Total Agricultural Workers or Dependents (All Health Centers Report This Line)</b>	<b>395</b>
17.	Homeless Shelter (330h Health Centers Only)	
18.	Transitional (330h Health Centers Only)	
19.	Doubling Up (330h Health Centers Only)	
20.	Street (330h Health Centers Only)	
21.	Other (330h Health Centers Only)	
22.	Unknown (330h Health Centers Only)	
<b>23.</b>	<b>Total Homeless (All Health Centers Report This Line)</b>	<b>2,680</b>
<b>24.</b>	<b>Total School Based Health Center Patients (All Health Centers Report This Line)</b>	<b>0</b>
<b>25.</b>	<b>Total Veterans (All Health Centers Report This Line)</b>	<b>526</b>
<b>26.</b>	<b>Total Public Housing Patients (All Health Centers Report This Line)</b>	<b>2,280</b>

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Table 5 - Staffing And Utilization - Universal

S.No	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Patients (c)
<b>Medical Care Services</b>				
1.	Family Physicians	7.75	27,627	
2.	General Practitioners	2.00	7,319	

3.	Internists	0.00	0	
4.	Obstetrician/Gynecologists	1.00	3,570	
5.	Pediatricians	2.00	5,999	
7.	Other Specialty Physicians	0.00	0	
<b>8.</b>	<b>Total Physicians (Sum lines 1-7)</b>	<b>12.75</b>	<b>44,515</b>	
9a.	Nurse Practitioners	4.00	14,997	
9b.	Physician Assistants	0.00	0	
10.	Certified Nurse Midwives	0.00	0	
<b>10a.</b>	<b>Total NP, PA, and CNMs (Sum lines 9a - 10)</b>	<b>4.00</b>	<b>14,997</b>	
11.	Nurses	21.50	0	
12.	Other Medical Personnel	8.00		
13.	Laboratory Personnel	0.00		
14.	X-Ray Personnel	0.00		
<b>15.</b>	<b>Total Medical (Sum lines 8+10a through 14)</b>	<b>46.25</b>	<b>59,512</b>	<b>18,324</b>
<b>Dental Services</b>				
16.	Dentists	6.75	13,311	
17.	Dental Hygienists	0.00	0	
18.	Dental Assistants, Aides, Techs	10.50		
<b>19.</b>	<b>Total Dental Services (Sum lines 16-18)</b>	<b>17.25</b>	<b>13,311</b>	<b>6,403</b>
<b>Mental Health Services</b>				
20a.	Psychiatrists	0.00	0	
20a1.	Licensed Clinical Psychologists	0.25	666	
20a2.	Licensed Clinical Social Workers	3.25	5,438	
20b.	Other Licensed Mental Health Providers	0.00	0	
20c.	Other Mental Health Staff	0.00	0	
<b>20.</b>	<b>Total Mental Health (Sum lines 20a-20c)</b>	<b>3.50</b>	<b>6,104</b>	<b>1,307</b>

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**UDS Report - 2014**  
**Table 5 - Staffing And Utilization - Universal**

S.No	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Patients (c)
<b>Substance Abuse Services</b>				
21.	Substance Abuse Services	0.00	0	0
<b>Other Professional Services</b>				
22.	Other Professional Services (Specify: Registered Dietician)	0.75	331	236
<b>Vision Services</b>				
22a.	Ophthalmologists	0.00	0	

22b.	Optometrists	0.00	0	
22c.	Other Vision Care Staff	0.00		
<b>22d.</b>	<b>Total Vision Services (Sum lines 22a-22c)</b>	<b>0.00</b>	<b>0</b>	<b>0</b>
<b>Pharmacy Personnel</b>				
23.	Pharmacy Personnel	0.00		
<b>Enabling Services</b>				
24.	Case Managers	9.00	0	
25.	Patient/Community Education Specialists	2.50	0	
26.	Outreach Workers	0.00		
27.	Transportation Staff	0.00		
27a.	Eligibility Assistance Workers	3.75		
27b.	Interpretation Staff	0.00		
28.	Other Enabling Services (Specify: -)	0.00		
<b>29.</b>	<b>Total Enabling Services (Sum lines 24-28)</b>	<b>15.25</b>	<b>0</b>	<b>0</b>

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**Table 5 - Staffing And Utilization - Universal**

S.No	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Patients (c)
<b>Other Programs/Services</b>				
29a.	Other Programs and services (Specify: WIC)	4.25		
<b>Administration and Facility</b>				
30a.	Management and Support Staff	29.00		
30b.	Fiscal and Billing Staff	9.00		
30c.	IT Staff	5.25		
31.	Facility Staff	1.50		
32.	Patient Support Staff	27.25		
<b>33.</b>	<b>Total Facility and Non-Clinical Support Staff (Lines 30a - 32)</b>	<b>72.00</b>		
<b>Grand Total</b>				
<b>34.</b>	<b>Grand Total (Sum lines 15+19+20+21+22+22d+23+29+29a+33)</b>	<b>159.25</b>	<b>79,258</b>	

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Table 5A - Tenure for Health Center Staff

S.No	Health Center Staff	Full and Part Time		Locum, On-Call, etc	
		Persons (a)	Total Months (b)	Persons (c)	Total Months (d)
1.	Family Physicians	8	177	-	-
2.	General Practitioners	2	36	-	-
3.	Internists	0	0	-	-
4.	Obstetrician/Gynecologists	1	60	-	-
5.	Pediatricians	2	36	-	-
7.	Other Specialty Physicians	0	0	-	-
9a.	Nurse Practitioners	5	285	-	-
9b.	Physician Assistants	0	0	-	-
10.	Certified Nurse Midwives	0	0	-	-
11.	Nurses	26	1,209	-	-
16.	Dentists	5	166	-	-
17.	Dental Hygienists	0	0	-	-
20a.	Psychiatrists	0	0	-	-
20a1.	Licensed Clinical Psychologists	1	4	-	-
20a2.	Licensed Clinical Social Workers	3	104	-	-
20b.	Other Licensed Mental Health Providers	0	0	-	-
22a.	Ophthalmologist	0	0	-	-
22b.	Optometrist	0	0	-	-
30a1.	Chief Executive Officer	1	30	-	-
30a2.	Chief Medical Officer	1	31	-	-
30a3.	Chief Financial Officer	1	12	-	-
30a4.	Chief Information Officer	1	19	-	-

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Table 6A - Selected Diagnoses And Services Rendered - Universal

S.No	Diagnostic Category	Applicable ICD-9-CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis Regardless of Primacy (b)
<b>Selected Infectious and Parasitic Diseases</b>				



1-2.	Symptomatic HIV, Asymptomatic HIV	042, 079.53, V08	39	21
1-2a.	Newly Diagnosed HIV			2
3.	Tuberculosis	010.xx - 018.xx	8	7
4.	Syphilis and other sexually transmitted infections	090.xx - 099.xx	40	37
4a.	Hepatitis B	070.20, 070.22, 070.30, 070.32	22	15
4b.	Hepatitis C	070.41, 070.44, 070.51, 070.54, 070.70, 070.71	434	211
<b>Selected Diseases of the Respiratory System</b>				
5.	Asthma	493.xx	1,770	1,193
6.	Chronic bronchitis and Emphysema	490.xx - 492.xx	591	414
<b>Selected Other Medical Conditions</b>				
7.	Abnormal Breast Findings, Female	174.xx; 198.81; 233.0x; 238.3; 793.8x	168	118
8.	Abnormal Cervical Findings	180.xx; 198.82; 233.1x; 795.0x	169	128
9.	Diabetes Mellitus	250.xx; 648.0x; 775.1x	5,257	1,703
10.	Heart Disease (selected)	391.xx - 392.0x 410.xx - 429.xx	1,910	864
11.	Hypertension	401.xx - 405.xx;	7,030	3,368
12.	Contact Dermatitis and other Eczema	692.xx	766	605
13.	Dehydration	276.5x	76	72
14.	Exposure to Heat or Cold	991.xx - 992.xx	5	3
14a.	Overweight and Obesity	ICD-9: 278.0 - 278.02 or V85.xx excluding V85.0, V85.1, V85.51, V85.52	2,027	1,374
<b>Selected Childhood Conditions</b>				
15.	Otitis Media and Eustachian Tube Disorders	381.xx - 382.xx	996	740
16.	Selected Perinatal Medical Conditions	770.xx; 771.xx; 773.xx; 774.xx - 779.xx (Excluding 779.3x)	92	58
17.	Lack of expected normal physiologic development (such as delayed milestone, failure to gain weight, failure to thrive). Does not include sexual or mental development nutritional deficiencies in children only	260.xx - 269.xx; 779.3x; 783.3x - 783.4x;	881	548

## Sources of codes:

International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM), Volumes 1 and 2, 2010/2012. American Medical Association.

Current Procedural Terminology, (CPT) 2010/2012. American Medical Association.

Current Dental Terminology, (CDT) 2010/2011. American Dental Association.

Note: x in a code denotes any number including the absence of a number in that place.

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**UDS Report - 2014****Table 6A - Selected Diagnoses And Services Rendered - Universal**

S.No	Diagnostic Category	Applicable ICD-9-CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis Regardless of Primacy (b)
<b>Selected Mental Health and Substance Abuse Conditions</b>				
18.	Alcohol Related Disorders	291.xx, 303.xx; 305.0x; 357.5x	618	268
19.	Other Substance Related Disorders (Excluding Tobacco Use Disorders)	292.1x - 292.8x; 304.xx, 305.2x - 305.9x; 357.6x, 648.3x	491	232
19a.	Tobacco use disorder	305.1	1,773	1,228
20a.	Depression and Other Mood Disorders	296.xx, 300.4, 301.13, 311.xx	7,197	1,811
20b.	Anxiety Disorders Including PTSD	300.0x, 300.2x, 300.3, 308.3, 309.81	4,898	1,410
20c.	Attention Deficit and Disruptive Behavior Disorders	312.8x, 312.9x, 313.81, 314.xx	422	167
20d.	Other Mental Disorders, Excluding Drug or Alcohol Dependence (includes mental retardation)	290.xx, 293.xx – 302.xx (excluding 296.xx, 300.0x, 300.2x, 300.3, 300.4, 301.13); 306.xx - 319.xx (excluding 308.3, 309.81, 311.xx, 312.8x, 312.9x, 313.81, 314.xx)	2,885	1,156

S.No	Service Category	Applicable ICD-9-CM or CPT-4 Code(s)	Number of Visits (a)	Number of Patients (b)
<b>Selected Diagnostic Tests/Screening/Preventive Services</b>				
21.	HIV Test	CPT-4: 86689; 86701 - 86703; 87390 - 87391	0	0
21a.	Hepatitis B Test	CPT-4: 86704, 86706, 87515-17	0	0
21b.	Hepatitis C Test	CPT-4: 86803-04, 87520-22	0	0
22.	Mammogram	CPT-4: 77052, 77057 OR ICD-9: V76.11; V76.12	326	321
23.	Pap Test	CPT-4: 88141-88155; 88164-88167, 88174-88175 OR ICD-9: V72.3; V72.31; V72.32; V76.2	1,503	1,459
24.	Selected Immunizations: Hepatitis A, Hemophilus Influenza B (HiB), Pneumococcal, Diphtheria, Tetanus, Pertussis (DTaP) (DTP) (DT), Mumps, Measles, Rubella, Poliovirus, Varicella, Hepatitis B Child)	CPT-4: 90633-90634, 90645 – 90648; 90670; 90696 – 90702; 90704 – 90716; 90718 - 90723; 90743 – 90744; 90748	1,770	1,422
24a.	Seasonal Flu vaccine	CPT-4: 90654 - 90662, 90672-90673, 90685-90688	1,260	1,192

## Sources of codes:

International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM), Volumes 1 and 2, 2010/2012. American Medical Association.  
Current Procedural Terminology, (CPT) 2010/2012. American Medical Association.

Current Dental Terminology, (CDT) 2010/2011. American Dental Association.

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**Table 6A - Selected Diagnoses And Services Rendered - Universal**

S.No	Diagnostic Category	Applicable ICD-9-CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis Regardless of Primacy (b)
25.	Contraceptive Management	ICD-9: V25.xx	2,836	1,530
26.	Health Supervision of Infant or Child (ages 0 through 11)	CPT-4: 99391 - 99393; 99381 - 99383;	2,532	1,557
26a.	Childhood lead test screening (9 to 72 months)	CPT-4: 83655	0	0
26b.	Screening, Brief Intervention, and Referral to Treatment (SBIRT)	CPT-4: 99408-99409	0	0
26c.	Smoke and tobacco use cessation counseling	CPT-4: 99406 and 99407; S9075	0	0
26d.	Comprehensive and intermediate eye exams	CPT-4: 92002, 92004, 92012, 92014	0	0

S.No	Service Category	Applicable ADA Code	Number of Visits (a)	Number of Patients (b)
<b>Selected Dental Services</b>				
27.	I. Emergency Services	ADA: D9110	767	654
28.	II. Oral Exams	ADA: D0120, D0140, D0145, D0150, D0160, D0170, D0180	9,567	6,230
29.	Prophylaxis - Adult or Child	ADA: D1110, D1120	2,348	1,977
30.	Sealants	ADA: D1351	167	144
31.	Fluoride Treatment - adult or child	ADA: D1206, D1208	1,303	1,135
32.	III. Restorative Services	ADA: D21xx - D29xx	3,341	1,853
33.	IV. Oral Surgery (Extractions and other Surgical Procedures)	ADA: D7111, D7140, D7210, D7220, D7230, D7240, D7241, D7250, D7260, D7261, D7270, D7272, D7280	1,988	1,668
34.	V. Rehabilitative services (Endo, Perio, Prostho, Ortho)	ADA: D3xxx, D4xxx, D5xxx, D6xxx, D8xxx	516	421

#### Sources of codes:

International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM), Volumes 1 and 2, 2010/2012. American Medical Association.

Current Procedural Terminology, (CPT) 2010/2012. American Medical Association.

Current Dental Terminology, (CDT) 2010/2011. American Dental Association.

Note: x in a code denotes any number including the absence of a number in that place.

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 6B - Quality Of Care Indicators**

**Section A - Age Categories for Prenatal Patients**

Demographic Characteristics of Prenatal Care Patients		
S.No	Age	Number of Patients (a)
1.	Less than 15 Years	0
2.	Ages 15 - 19	33
3.	Ages 20 - 24	103
4.	Ages 25 - 44	208
5.	Ages 45 and Over	0
6.	<b>Total Patients (Sum lines 1-5)</b>	<b>344</b>

**Section B - Trimester of Entry into Prenatal Care**

S.No	Trimester of First Known Visit for Women Receiving Prenatal Care During Reporting Year	Women Having First Visit with Health Center (a)	Women Having First Visit with Another Provider (b)
7.	First Trimester	189	3
8.	Second Trimester	108	5
9.	Third Trimester	33	6

**Section C - Childhood Immunization**

S.No	Childhood Immunization	Total Number of Patients with 3rd Birthday During Measurement Year (a)	Number Charts Sampled or EHR Total (b)	Number of Patients Immunized (c)
10.	Children who have received age appropriate vaccines prior to reaching their 3rd birthday during measurement year (on or prior to 31 December)	168	70	30

**Section D - Cervical Cancer Screening**

S.No	Pap Tests	Total Number of Female Patients 24-64 Years of Age (a)	Number Charts Sampled or EHR Total (b)	Number of Patients Tested (c)
11.	Female patients aged 24-64 who received one or more Pap tests to screen for cervical cancer	5,533	70	38

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST

Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 6B - Quality Of Care Indicators**

<b>Section E - Weight Assessment and Counseling for Children and Adolescents</b>				
<b>S.No</b>	<b>Child and Adolescent Weight Assessment and Counseling</b>	<b>Total Patients Aged 3-17 on December 31 (a)</b>	<b>Number Charts Sampled or EHR Total (b)</b>	<b>Number of Patients with Counseling and BMI Documented (c)</b>
12.	Children and adolescents aged 3 until 17 during measurement year (on or prior to 31 December) with a BMI percentile, and counseling on nutrition and physical activity documented for the current year.	3,108	3,108	608

<b>Section F - Adult Weight Screening and Follow-Up</b>				
<b>S.No</b>	<b>Adult Weight Screening and Follow-Up</b>	<b>Total Patients 18 and Older (a)</b>	<b>Number Charts Sampled or EHR Total (b)</b>	<b>Number of Patients with BMI Charted and Follow-Up Plan Documented as Appropriate (c)</b>
13.	Patients aged 18 and older with (1) BMI charted and (2) follow-up plan documented if patients are overweight or underweight	14,350	14,350	5,751

<b>Section G - Tobacco Use Screening and Cessation Intervention</b>				
<b>S.No</b>	<b>Tobacco Use Screening and Cessation Intervention</b>	<b>Total Patients Aged 18 and Older (a)</b>	<b>Number Charts Sampled or EHR Total (b)</b>	<b>Number of Patients Assessed for Tobacco Use and Provided Intervention if a Tobacco User (c)</b>
14a.	Patients aged 18 and older who (1) were screened for tobacco use one or more times in the measurement year or the prior year AND (2) for those found to be a tobacco user, received cessation counseling intervention or medication	12,764	12,764	6,862

<b>Section H - Asthma Pharmacological Therapy</b>				
<b>S.No</b>	<b>Asthma Treatment Plan</b>	<b>Total Patients Aged 5-40 with Persistent Asthma (a)</b>	<b>Number Charts Sampled or EHR Total (b)</b>	<b>Number of Patients with Acceptable Plan (c)</b>
16.	Patients aged 5 through 40 diagnosed with persistent asthma who have an acceptable pharmacological treatment plan	234	70	54

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 6B - Quality Of Care Indicators**

<b>Section I - Coronary Artery Disease (CAD): Lipid Therapy</b>				
<b>S.No</b>	<b>Lipid Therapy</b>	<b>Total Patients 18 and Older with CAD Diagnosis (a)</b>	<b>Number Charts Sampled or EHR Total (b)</b>	<b>Number of Patients Prescribed A Lipid Lowering Therapy (c)</b>
17.	Patients aged 18 and older with a diagnosis of CAD prescribed a lipid lowering therapy	597	597	448
<b>Section J - Ischemic Vascular Disease (IVD): Aspirin or Antithrombotic Therapy</b>				
<b>S.No</b>	<b>Aspirin or Other Antithrombotic Therapy</b>	<b>Total Patients 18 and Older with IVD Diagnosis or AMI, CABG, or PTCA Procedure (a)</b>	<b>Charts Sampled or EHR Total (b)</b>	<b>Number of Patients with Aspirin or other Antithrombotic Therapy (c)</b>
18.	Patients aged 18 and older with a diagnosis of IVD or AMI,CABG, or PTCA procedure with aspirin or another antithrombotic therapy	555	555	352
<b>Section K - Colorectal Cancer Screening</b>				
<b>S.No</b>	<b>Colorectal Cancer Screening</b>	<b>Total Patients 51 through 74 Years of Age (a)</b>	<b>Charts Sampled or EHR Total (b)</b>	<b>Number of Patients with Appropriate Screening for Colorectal Cancer (c)</b>
19.	Patients age 51 through 74 years of age during measurement year (on or prior to 31 December) with appropriate screening for colorectal cancer	5,644	5,644	1,540
<b>Section L - Newly Identified HIV Cases and Follow-Up</b>				
<b>S.No</b>	<b>New HIV Cases with Timely Follow-up</b>	<b>Total Patients First Diagnosed with HIV (a)</b>	<b>Charts Sampled or EHR Total (b)</b>	<b>Number of Patients Seen Within 90 Days of First Diagnosis of HIV (c)</b>
20.	Patients whose first ever HIV diagnosis was made by health center staff between October 1 and September 30 and who were seen for follow up treatment within 90 days of that first ever diagnosis	2	2	1
<b>Section M - Patients Screened for Depression and Follow-Up</b>				
<b>S.No</b>	<b>Patients Screened for Depression and Follow-Up</b>	<b>Total Patients Aged 12 and Older (a)</b>	<b>Charts Sampled or EHR Total (b)</b>	<b>Number of Patients Screened for Depression and Follow-Up Plan Documented as Appropriate (c)</b>
21.	Patients aged 12 and over who were (1) screened for depression with a standardized tool and if screening was positive (2) had a follow-up plan documented if patients were considered depressed	13,561	13,561	4,067

OMB Control Number: 0195-0193

BHCMIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST

Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 7 - Health Outcomes and Disparities**

S.No	Prenatal Services	Total (i)
0	HIV Positive Pregnant Women	0
2	Deliveries Performed by Health Center's Provider	287

**Section A: Deliveries and Birth Weight by Race and Hispanic/Latino Ethnicity**

S.No	Race & Ethnicity	Prenatal Care Patients who Delivered During the Year (1a)	Live Births: < 1500 grams (1b)	Live Births : 1500 - 2499 grams (1c)	Live Births : > = 2500 grams (1d)
<b>Hispanic/Latino</b>					
1a.	Asian	2	0	0	2
1b1.	Native Hawaiian	9	0	2	7
1b2.	Other Pacific Islander	2	0	0	2
1c.	Black/African American	1	0	0	1
1d.	American Indian/Alaska Native	1	0	0	1
1e.	White	12	0	1	11
1f.	More Than One Race	1	0	0	1
1g.	Unreported/Refused to Report Race	4	0	2	2
<b>Subtotal Hispanic/Latino (Sum lines 1a-1g)</b>		<b>32</b>	<b>0</b>	<b>5</b>	<b>27</b>
<b>Non-Hispanic/Latino</b>					
2a.	Asian	23	0	4	18
2b1.	Native Hawaiian	74	1	10	58
2b2.	Other Pacific Islander	55	0	2	49
2c.	Black/African American	1	0	0	1
2d.	American Indian/Alaska Native	1	0	0	0
2e.	White	56	0	9	44
2f.	More Than One Race	4	0	0	4
2g.	Unreported/Refused to Report Race	7	0	2	3
<b>Subtotal Non-Hispanic/Latino (Sum lines 2a-2g)</b>		<b>221</b>	<b>1</b>	<b>27</b>	<b>177</b>
<b>Unreported/Refused to Report Ethnicity</b>					
h.	Unreported /Refused to Report Race & Ethnicity	0	0	0	0
i.	<b>Total (Sum lines 1a-h)</b>	<b>253</b>	<b>1</b>	<b>32</b>	<b>204</b>

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 7 - Health Outcomes and Disparities**

<b>Section B: Hypertension by Race and Hispanic/Latino Ethnicity</b>				
<b>S.No</b>	<b>Race &amp; Ethnicity</b>	<b>Total Hypertensive Patients (2a)</b>	<b>Charts Sampled or EHR Total (2b)</b>	<b>Patients with HTN Controlled (2c)</b>
<b>Hispanic/Latino</b>				
1a.	Asian	18	18	12
1b1.	Native Hawaiian	77	77	60
1b2.	Other Pacific Islander	42	42	25
1c.	Black/African American	4	4	2
1d.	American Indian/Alaska Native	5	5	1
1e.	White	72	72	43
1f.	More Than One Race	1	1	0
1g.	Unreported/Refused to Report Race	64	64	34
<b>Subtotal Hispanic/Latino (Sum lines 1a-1g)</b>		<b>283</b>	<b>283</b>	<b>177</b>
<b>Non-Hispanic/Latino</b>				
2a.	Asian	434	434	266
2b1.	Native Hawaiian	653	653	402
2b2.	Other Pacific Islander	317	317	207
2c.	Black/African American	35	35	18
2d.	American Indian/Alaska Native	38	38	29
2e.	White	1,113	1,113	722
2f.	More Than One Race	1	1	1
2g.	Unreported/Refused to Report Race	182	182	108
<b>Subtotal Non-Hispanic/Latino (Sum lines 2a-2g)</b>		<b>2,773</b>	<b>2,773</b>	<b>1,753</b>
<b>Unreported/Refused to Report Ethnicity</b>				
h.	Unreported /Refused to Report Race & Ethnicity	115	115	56
<b>i.</b>	<b>Total (Sum lines 1a-h)</b>	<b>3,171</b>	<b>3,171</b>	<b>1,986</b>

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 7 - Health Outcomes and Disparities**



<b>Section C: Diabetes by Race and Hispanic/Latino Ethnicity</b>						
<b>S.No</b>	<b>Race &amp; Ethnicity</b>	<b>Total Patients with Diabetes (3a)</b>	<b>Charts sampled or EHR Total (3b)</b>	<b>Patients with Hba1c &lt; 8% (3d1)</b>	<b>Patients with 8%≤ Hba1c ≤ 9% (3e)</b>	<b>Patients with Hba1c &gt; 9% or No Test During Year (3f)</b>
<b>Hispanic/Latino</b>						
1a.	Asian	15	15	4	1	10
1b1.	Native Hawaiian	45	45	14	5	26
1b2.	Other Pacific Islander	29	29	11	2	16
1c.	Black/African American	1	1	0	0	1
1d.	American Indian/Alaska Native	3	3	1	0	2
1e.	White	31	31	16	1	14
1f.	More Than One Race	0	0	0	0	0
1g.	Unreported/Refused to Report Race	32	32	14	1	17
<b>Subtotal Hispanic/Latino (Sum lines 1a-1g)</b>		<b>156</b>	<b>156</b>	<b>60</b>	<b>10</b>	<b>86</b>
<b>Non-Hispanic/Latino</b>						
2a.	Asian	215	215	113	14	88
2b1.	Native Hawaiian	391	391	129	29	233
2b2.	Other Pacific Islander	240	240	82	26	132
2c.	Black/African American	16	16	5	5	6
2d.	American Indian/Alaska Native	12	12	6	2	4
2e.	White	402	402	185	34	183
2f.	More Than One Race	0	0	0	0	0
2g.	Unreported/Refused to Report Race	69	69	22	6	41
<b>Subtotal Non-Hispanic/Latino (Sum lines 2a-2g)</b>		<b>1,345</b>	<b>1,345</b>	<b>542</b>	<b>116</b>	<b>687</b>
<b>Unreported/Refused to Report Ethnicity</b>						
h.	Unreported /Refused to Report Race & Ethnicity	9	9	4	0	5
<b>i.</b>	<b>Total (Sum lines 1a-h)</b>	<b>1,510</b>	<b>1,510</b>	<b>606</b>	<b>126</b>	<b>778</b>

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 8A - Financial Costs**

<b>S.No</b>	<b>Accrued Cost (a) \$</b>	<b>Allocation of Facility and Non-Clinical Support Services (b) \$</b>	<b>Total Cost after Allocation of Facility and Non-Clinical Support Services (c) \$</b>

<b>Financial Costs for Medical Care</b>				
1.	Medical Staff	6,367,353	2,605,835	8,973,188
2.	Lab and X-ray	0	0	0
3.	Medical/Other Direct	1,017,705	416,274	1,433,979
<b>4.</b>	<b>Total Medical Care Services (Sum lines 1-3)</b>	<b>7,385,058</b>	<b>3,022,109</b>	<b>10,407,167</b>
<b>Financial Costs for Other Clinical Services</b>				
5.	Dental	1,517,624	485,854	2,003,478
6.	Mental Health	332,428	128,703	461,131
7.	Substance Abuse	0	0	0
8a.	Pharmacy not including pharmaceuticals	0	0	0
8b.	Pharmaceuticals	0		0
9.	Other Professional (Specify: Dietitian)	59,014	24,936	83,950
9a.	Vision	0	0	0
<b>10.</b>	<b>Total Other Clinical Services (Sum lines 5-9a)</b>	<b>1,909,066</b>	<b>639,493</b>	<b>2,548,559</b>
<b>Financial Costs of Enabling and Other Program Related Services</b>				
11a.	Case Management	374,879		374,879
11b.	Transportation	0		0
11c.	Outreach	0		0
11d.	Patient and Community Education	107,439		107,439
11e.	Eligibility Assistance	111,724		111,724
11f.	Interpretation Services	0		0
11g.	Other Enabling Services (Specify: -)	0		0
<b>11.</b>	<b>Total Enabling Services Cost (Sum lines 11a-11g)</b>	<b>594,042</b>	<b>273,897</b>	<b>867,939</b>
12.	Other Related Services (Specify: WIC Services)	206,430	86,472	292,902
<b>13.</b>	<b>Total Enabling and Other Services (Sum lines 11-12)</b>	<b>800,472</b>	<b>360,369</b>	<b>1,160,841</b>
<b>Facility and Non-Clinical Support Services and Totals</b>				
14.	Facility	1,298,862		
15.	Non-Clinical Support Services	2,723,109		
<b>16.</b>	<b>Total Facility and Non-Clinical Support Services (Sum lines 14 and 15)</b>	<b>4,021,971</b>		
<b>17.</b>	<b>Total Accrued Costs (Sum lines 4+10+13+16)</b>	<b>14,116,567</b>		<b>14,116,567</b>
18.	Value of Donated Facilities, Services and Supplies (Specify: -)			0
<b>19.</b>	<b>Total with Donations (Sum lines 17-18)</b>			<b>14,116,567</b>

OMB Control Number: 0195-0193

Program Name: Health Center 330

Submission Status: Accepted

UDS Report - 2014

Table 9D: Patient Related Revenue (Scope of Project Only)

S.No	Payor Category	Full Charges this Period (a) \$	Amount Collected this Period (b) \$	Retroactive Settlements, Receipts, and Paybacks (c)				Allowances (d) \$	Sliding Discounts (e) \$	Bad Debt Write Off (f) \$
				Collection of Reconciliation/ Wrap around Current Year (c1) \$	Collection of Reconciliation/ Wrap around Previous Years (c2) \$	Collection of Other Retroactive Payments including Risk Pool/ Incentive/ Withhold (c3) \$	Penalty/ Payback (c4) \$			
1.	Medicaid Non-Managed Care	1,299,065	1,279,000	0	0	0	0	130,672		
2a.	Medicaid Managed Care (Capitated)	0	0	0	0	0	0	0		
2b.	Medicaid Managed Care (Fee-for-Service)	5,626,688	8,086,823	0	0	0	0	-2,371,333		
3.	<b>Total Medicaid (Sum lines 1+2a+2b)</b>	<b>6,925,753</b>	<b>9,365,823</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-2,240,661</b>		
4.	Medicare Non-Managed Care	918,129	815,257	0	0	0	0	65,042		
5a.	Medicare Managed Care (Capitated)	0	0	0	0	0	0	0		
5b.	Medicare Managed Care (Fee-for-Service)	973,624	935,975	0	0	0	0	-105,864		
6.	<b>Total Medicare (Sum lines 4+5a+5b)</b>	<b>1,891,753</b>	<b>1,751,232</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-40,822</b>		
7.	Other Public including Non-Medicaid CHIP (Non Managed Care)	0	0	0	0	0	0	0		
8a.	Other Public including Non-Medicaid CHIP	0	0	0	0	0	0	0		

	Other Public (Managed Care Capitated)									
8b.	Other Public including Non-Medicaid CHIP (Managed Care Fee-for-Service)	0	0	0	0	0	0	0		
9.	<b>Total Other Public (Sum lines 7+8a+8b)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		
10.	Private Non-Managed Care	995,945	793,778			0	0	204,872		
11a.	Private Managed Care (Capitated)	0	0			0	0	0		
11b.	Private Managed Care (Fee-for-Service)	188,022	160,567			0	0	30,443		
12.	<b>Total Private (Sum lines 10+11a+11b)</b>	<b>1,183,967</b>	<b>954,345</b>			<b>0</b>	<b>0</b>	<b>235,315</b>		
13.	Self Pay	1,280,890	356,463						937,878	12,216
14.	<b>Total (Sum lines 3+6+9+12+13)</b>	<b>11,282,363</b>	<b>12,427,863</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-2,046,168</b>	<b>937,878</b>	<b>12,216</b>

OMB Control Number: 0195-0193

BHCMIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Table 9E: Other Revenues**

S.No	Source	Amount (a) \$
<b>BPHC Grants (Enter Amount Drawn Down - Consistent with PMS-272)</b>		
1a.	Migrant Health Center	0
1b.	Community Health Center	962,787
1c.	Health Care for the Homeless	0
1e.	Public Housing Primary Care	0
<b>1g.</b>	<b>Total Health Center Cluster (Sum lines 1a-1e)</b>	<b>962,787</b>
1j.	Capital Improvement Program Grants (excluding ARRA)	0
1k.	Affordable Care Act (ACA) Capital Development Grants, including School Based Health Center Capital Grants	0

<b>1.</b>	<b>Total BPHC Grants (Sum lines 1g+1j+1k)</b>	<b>962,787</b>
<b>Other Federal Grants</b>		
2.	Ryan White Part C HIV Early Intervention	0
3.	Other Federal Grants (Specify:Outreach and Eligibility)	118,460
3a.	Medicare and Medicaid EHR Incentive Payments for Eligible Providers	233,626
4a.	American Recovery and Reinvestment Act (ARRA) Capital Improvement Project (CIP) and Facility Investment Program (FIP)	0
<b>5.</b>	<b>Total Other Federal Grants (Sum lines 2-4a)</b>	<b>352,086</b>
<b>Non-Federal Grants or Contracts</b>		
6.	State Government Grants and Contracts (Specify:BCCCP - 49,195 HPCA Outreach - 0 State of Hawaii - Eligibility - 92,306 State of Hawaii - Health Connector - 37,637 State of Hawaii - WIC - 250,140 State of Hawaii - Family Planning - 109,179 State of Hawaii - Health Education - 18,386)	556,843
6a.	State/Local Indigent Care Programs (Specify:State of Hawaii - Comprehensive Primary Care Services)	538,660
7.	Local Government Grants and Contracts (Specify:-)	0
8.	Foundation/Private Grants and Contracts (Specify:AAPCHO - 3,750 Atherton Family Foundation - 25,000 Cecil G. Marshall Fund - 30,000 Friends of Hawaii Charities - 4,000 HCF-Tobacco Cessation - 145,000 HMC On-Call Contract - 82,400 Life Foundation - 23,710 Ouida and Doc Hill Foundation - 20,000 Safeway Foundation - 10,000 Susan G Komen - 30,000 Sophie Russell Foundation - 33,500 Walmart - 500)	407,860
<b>9.</b>	<b>Total Non-Federal Grants and Contracts (Sum lines 6+6a+7+8)</b>	<b>1,503,363</b>
10.	Other Revenue (Non-patient related revenue not reported elsewhere) (Specify:Contract Pharmacy Revenue - 85,965 Copier Trade-in Rebate - 150,000 Gala Anniversary Donations - 2,505 General Donations - 8,691 Risk Pools - 500,000 Interest Income - 897 PCMH Incentives - 113,733 Quality and Performance Incentives - 106,091 Medical Record and Other - 21,174)	989,056
<b>11.</b>	<b>Total Revenue (Sum lines 1+5+9+10)</b>	<b>3,807,292</b>

OMB Control Number: 0195-0193

BHCMIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Electronic Health Record Capabilities and Quality Recognition**

1. Does your center currently have an Electronic Health Record (EHR) system installed and in use?	<input checked="" type="checkbox"/> Yes, at all sites and for all providers <input type="checkbox"/> Yes, but only at some sites or for some providers <input type="checkbox"/> No
1a. Is your system certified under the Office of the National Coordinator for Health IT(ONC) Health IT Certification Program?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Vendor	NextGen Healthcare
Product Name	NextGen Ambulatory EHR
Version Number	5.8.1
Certified Health IT Product List Number	A014E01NDGIDEAT
1b. Did you switch to your current EHR from a previous system this year?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
1c. How many sites have the EHR system in use?	N/A
1d. How many providers use the EHR system?	N/A

1e. When do you plan to install the EHR system?	N/A
2. Does your center send prescriptions to the pharmacy electronically? (Do not include faxing)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
3. Does your center use computerized, clinical decision support such as alerts for drug allergies, checks for drug-drug interactions, reminders for preventive screening tests, or other similar functions?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
4. Does your center exchange clinical information electronically with other key providers/health care settings such as hospitals, emergency rooms, or subspecialty clinicians?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Not Sure
5. Does your center engage patients through health IT such as patient portals, kiosks, secure messaging (i.e., secure email) either through the EHR or through other technologies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
6. Does your center use the EHR or other health IT system to provide patients with electronic summaries of office visits or other clinical information when requested?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
7. How do you collect data for UDS clinical reporting (Tables 6B and 7)?	<input type="checkbox"/> We use the EHR to extract automated reports <input type="checkbox"/> We use the EHR but only to access individual patient charts <input checked="" type="checkbox"/> We use the EHR in combination with another data analytic system <input type="checkbox"/> We do not use the EHR
8. Are your eligible providers participating in the Centers for Medicare and Medicaid Services (CMS) EHR Incentive Program commonly known as "Meaningful Use"?	<input type="checkbox"/> Yes, all eligible providers at all sites are participating <input checked="" type="checkbox"/> Yes, some eligible providers at some sites are participating <input type="checkbox"/> No, our eligible providers are not yet participating <input type="checkbox"/> No, because our providers are not eligible <input type="checkbox"/> Not Sure
8a. If yes (a or b), at what stage of Meaningful Use are the majority (more than half) of your participating providers (i.e., what is the stage for which they most recently received incentive payments)?	<input type="checkbox"/> Adoption, Implementation, or Upgrade (AIU) <input checked="" type="checkbox"/> Stage 1 <input type="checkbox"/> Stage 2 <input type="checkbox"/> Stage 3 <input type="checkbox"/> Not Sure
8b. If no (c only), are your eligible providers planning to participate?	N/A
9. Does your center use health IT to coordinate or to provide enabling services such as outreach, language translation, transportation, case management, or other similar services?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, then specify the type(s) of service	outreach
10. Has your health center received or retained patient centered medical home recognition or certification for one or more sites during the measurement year?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, which third party organization(s) granted recognition or certification status? (Can identify more than one.)	<input checked="" type="checkbox"/> National Committee for Quality Assurance (NCQA) <input type="checkbox"/> The Joint Commission (TJC) <input type="checkbox"/> Accreditation Association for the Ambulatory Health Care (AAAHC) <input type="checkbox"/> State Based Initiative <input type="checkbox"/> Private Payer Initiative <input type="checkbox"/> Other Recognition Body (Specify: -)
11. Has your health center received accreditation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes, which third party organization granted accreditation?	<input type="checkbox"/> The Joint Commission (TJC) <input type="checkbox"/> Accreditation Association for the Ambulatory Health Care (AAAHC)

OMB Control Number: 0195-0193

BHCNIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

Date Requested: 10/22/2015 06:52 PM EST  
Date of Last Report Refreshed: 10/22/2015 06:52 PM EST

Program Name: Health Center 330

Submission Status: Accepted

**UDS Report - 2014**  
**Data Audit Report****Table 4-Selected Patient Characteristics**

**Edit 03852: Inter-year change in patients** - The percentage of Uninsured patients to total patients has significantly decreased when compared to prior year. Current Year ( (11.68)%, (2,546)); Prior Year ( (13.9)%, (2,851). Please review the insurance reporting to ensure the information reported is patient's primary medical care insurance. Please correct or explain.

**Related Tables:** Table 4(UR)

**Claudia Roman (Health Center) on 2/13/2015 8:11 PM EST:** Our Outreach and Eligibility staff has been working very hard with patients to get them insured.

**Edit 04163: Inter-year change in patients** - The proportion of Private patients to total patients has significantly decreased when compared to prior year. Current Year (0.12); Prior Year (0.17). Please review the insurance reporting to ensure the information reported is patient's primary medical care insurance. Please correct or explain.

**Related Tables:** Table 4(UR)

**Claudia Roman (Health Center) on 2/14/2015 12:06 AM EST:** We have experienced an approximate 15% increase in 2014 of our Medicaid patient population.

**Table 5-Staffing and Utilization**

**Edit 00033: Peds Productivity Questioned** - A significant change in Productivity of Pediatricians on Line 5 (2,999.5) is reported from the prior year (1,468.5). Please check to see that the FTE and visit numbers are entered correctly.

**Related Tables:** Table 5(UR)

**Claudia Roman (Health Center) on 2/13/2015 11:02 PM EST:** The previous 2013 both Pediatricians were new to the CHC and were building their panel of patients over 2014. We have increased our marketing emphasis on pediatric health care.

**Edit 00058: NP Productivity Questioned** - A significant change in Productivity of Nurse Practitioners on Line 9a (3,749.25) is reported from the prior year (2,872.62). Please check to see that the FTE and visit numbers are entered correctly.

**Related Tables:** Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 12:51 AM EST:** There has been a big initiative by our Medical Director to increase productivity to increase patient access over the last year.

**Edit 00066: General Practitioner Productivity Questioned** - A significant change in Productivity of General Practitioners on Line 2 (3,659.5) is reported from the prior year (1,364). Please check to see that the FTE and visit numbers are entered correctly.

**Related Tables:** Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 12:55 AM EST:** Our Medical Director has increased our patient access by increasing productivity levels for all providers.

**Edit 04135: Substantial Inter-year variance in Providers** - The number of Mid-Level FTEs reported on Line 10a Column a differs from the prior year. Current Year - (4) . Prior Year - (6.5) . Confirm that this is consistent with staffing changes and that the FTE is calculated based on paid hours.

**Related Tables:** Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 12:08 AM EST:** Yes this is consistent with staffing changes and represents the appropriate FTE calculation.

**Table 7-Health Outcomes and Disparities**

**Edit 03956: Low Birthweight Statistic Questioned** - The Other Pacific Islander LBW and VLBW proportion of births reported appears low. Please correct or explain. CY (0.04); PY National Average (0.08).

<b>Related Tables:</b> Table 7
<b>Edit 04705: High LBW (low birthweight) statistic questioned</b> - The White LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (0.15); PY National Average (0.06).
<b>Related Tables:</b> Table 7
<b>Edit 05466: Women delivering greater than Live Births</b> - Total women delivering is greater than the total of births. Please correct or explain.
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/13/2015 10:24 PM EST:</b> We were unable to make contact some of the women who delivered because telephone numbers had been changed, they had moved off island or they have had home births. If the mothers deliver on island we have access to the baby's birth records but it has been a challenge to get records if they are transferred off island without a medical records release or decided to have a home birth late in their pregnancy.
<b>Edit 05471: Low Birthweights Questioned</b> - The Asian LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (16.67)% ;PYN (6.25)%.
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/14/2015 1:43 AM EST:</b> We verified the numbers and they are correct the only correlation might be that two of the births were with mother's who started their prenatal care in their 2nd Trimester and one baby was born at 35 weeks.
<b>Edit 05543: Low Birthweights Questioned</b> - The Native Hawaiian LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (16.67)% ;PYN (6.92)%
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/14/2015 1:53 AM EST:</b> The numbers were reviewed and are correct, but the data needs to be reviewed further to determine the reasons for the low birth weights.
<b>Edit 05547: Low Birthweights Questioned</b> - The White LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (15.38)% ;PYN (6.35)%
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/14/2015 1:53 AM EST:</b> The numbers were reviewed and are correct, but the data needs to be reviewed further to determine the reasons for the low birth weights.
<b>Edit 05551: Low Birthweights Questioned</b> - The Total LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (13.92)% ;PYN (7.29)%
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/14/2015 1:54 AM EST:</b> The numbers were reviewed and are correct, but the data needs to be reviewed further to determine the reasons for the low birth weights.
<b>Edit 05552: Low Birthweights Questioned</b> - The Hispanic/Latino LBW and VLBW proportion of births reported appears high. Please correct or explain. CY (15.63)%;PYN (6.24)%
<b>Related Tables:</b> Table 7
<b>Claudia Roman (Health Center) on 2/14/2015 1:54 AM EST:</b> The numbers were reviewed and are correct, but the data needs to be reviewed further to determine the reasons for the low birth weights.

#### Table 8A-Financial Costs

<b>Edit 03729: Costs Higher Than Reasonable for Staff Only</b> - Medical Staff Costs on Table 8a, Line 1 are higher than typical salaries alone for the FTE reported on Table 5 Line 15. Please correct or explain. (Cost/FTE (137,672.5); PY National Average (88,924.67))
<b>Related Tables:</b> Table 8A, Table 5(UR)
<b>Claudia Roman (Health Center) on 2/14/2015 12:40 AM EST:</b> The staffing mix within the clinics is heavy for physicians compared to Mid-level ratios. Support is heavy with Nurses in relation to Medical Assistants due to our market availability.
<b>Edit 03977: Costs and FTE Questioned</b> - Other Programs and Services are reported on Table 8A, Line 12 (WIC Services) and Table 5, Line 29a (WIC) . Review and confirm that FTEs relate to costs or correct.
<b>Related Tables:</b> Table 8A, Table 5(UR)
<b>Claudia Roman (Health Center) on 2/14/2015 12:43 AM EST:</b> WIC FTE's and cost are comparative to prior year.
<b>Edit 04126: Cost Per Visit Questioned</b> - Mental Health Cost Per Visit is substantially different than the prior year. Current Year (75.55); Prior Year (92.5).



**Related Tables:** Table 8A, Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 1:00 AM EST:** As mentioned previously our Medical Director has put a great emphasis on increasing productivity which has included our Mental Health professionals which has increased our visits this year without incurring additional personnel costs.

**Edit 04129: Cost Per Visit Questioned** - Other Professional Cost Per visits is substantially different than the prior year. Current Year (253.63); Prior Year (149.72).

**Related Tables:** Table 8A, Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 1:05 AM EST:** The Dietician role changed from a direct patient encounter to more of an advisory role for the providers.

**Edit 04136: Costs and FTE Questioned** - Other Professional Services are reported on Table 8A, Line 9 (59,014) and Table 5, Line 22 (0.75) . Review and confirm that FTEs relate to costs or correct.

**Related Tables:** Table 8A, Table 5(UR)

**Claudia Roman (Health Center) on 2/14/2015 1:08 AM EST:** Cost and FTE's are correct see comment relative to cost per visit for Other Professional Services.

#### Table 9D-Patient Related Revenue (Scope of Project Only)

**Edit 04121: Charge to Cost Ratio Questioned** - Total charge to cost ratio of (0.87) is reported which suggests that charges are less than costs. Please review the information reported across the tables and correct or explain.

**Related Tables:** Table 9D, Table 8A

**Claudia Roman (Health Center) on 2/14/2015 12:18 AM EST:** Our Charge Master has not been updated in several years and it is currently being reviewed and updated on our current costs.

**Edit 03989: Self-pay numbers questioned - more collections and write-offs than charges** - More collections and write-offs are reported than charges for self-pay, Line 13. Please review that proper re-allocations of all deductibles and co-payments to the self-pay category is being done. Please correct or explain. Current Year Accounts Receivable (-25,667); Prior Year Accounts Receivable (-706,146);

**Related Tables:** Table 9D

**Claudia Roman (Health Center) on 2/14/2015 12:15 AM EST:** See comment on bottom of Table 9D.

#### Table 9E-Other Revenues

**Edit 04094: Profit and Loss** - When comparing cash income to accrued expenses a large surplus or deficit is reported. Please correct or explain. Surplus or Deficit = (2,118,588); Percent Surplus or Deficit (15.01). Note: If the value is a surplus it will be distinguished as a number inside a parentheses (Value). If the value is a deficit it will be distinguished as a number with a negative sign inside a parentheses (-Value).

**Related Tables:** Table 9E, Table 8A, Table 9D

**Claudia Roman (Health Center) on 2/14/2015 12:19 AM EST:** Please see comment on Table 8A.

BHCMIS ID: 091880 - THE BAY CLINIC, INC., Hilo, HI

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### UDS Report - 2014 Comments

#### Report Comments

Not Available

#### Table 4 Comments

After a random review of the background data pull information for "Income as Percent of Poverty Level" Line 5 "Unknown" it was determined that during our Front Desk process of entering patient income information that the sliding fee scale paperwork was being scanned into the EHR in some instances but our Front Desk personnel have not been entering the information into our EPM system properly. We will be conducting training of all Front Desk staff to make sure in the future that all sliding fee scale, sliding fee scale refusal and self-pay information is entered in the proper fields.

#### Table 6B Comments

Line 20 - Both cases received their initial diagnosis in California. One of the patients returned to California shortly after arriving on island for urgent business and was unable to keep his appointment with the Infectious Disease provider. The second patient was accompanied to his appointment by a DOH Outreacher Worker an referral was sent to the Infectious Disease provider. Attempts have been made to contact the patient without success. After speaking with the DOH Outreacher Worker we were informed that the second patient did in fact have treatment with Infectious Disease provider within 90 days of diagnosis.

#### Table 7 Comments

We had two sets of twins delivered at Kapiolani Childrens Hospital in Oahu all under 2500 grams. Of our low and very low birth weight babies 6 of the mothers entered pre-natal care in the 3rd Trimester. We will be looking at the prenatal birth weight outcomes with our Women's Health providers and staff. After reviewing the 2014 prenatal information and making a comparison to our 2013 data submission it was noted there was not a significant change with the data submitted. Our prenatal program is very busy and accepting new patients on a daily basis. The data on Table 7 "Deliveries and Birth Weights" was reviewed and the information confirmed as being correct. It would appear that further evaluation of the prenatal data needs to be conducted to determine if the coding of the encounters are being completed correctly. If it is determined that our barriers are documentation and/or coding to capturing the data required for reporting staff training will be conducted to help us improve.

#### Table 8A Comments

The main area of growth was in Medical. Other clinical services contracted somewhat. Enabling and other program related services was essentially flat, with an increased emphasis on eligibility, due to available funding in this area. Facilities cost decreased due to the cost of opening new clinics that occurred during 2013 that were not present in 2014. Nonclinical support services decreased as a result of the correct allocation of health and dental benefits during 2014. In 2013 these benefits were not correctly allocated resulting in much of the cost being included in Administration. (Facility and Non-clinical support services) Cash income compared to accrued expense results in a large surplus. Approximately \$250,000 of this amount relates to deferred grant revenues that will be expended in future periods. The remainder represents amounts invested in cash reserves, property and equipment upgrades and the early pay-off of long-term liability. Those reserves not utilized during the period will be held and utilized in future periods to expand and enhance services.

#### Table 9D Comments

During 2014 the composition of sliding fee charges changed significantly. In 2013, 72% of the total sliding fee charges were made up of dental charges. In 2014, dental charges made up only 62% of total sliding fee charges. This impacted the level of collections and sliding fee discounts to the use of different sliding fee scales for medical and dental. There has been a corresponding increase in the level of Medicaid Dental due to an increase in services to children. As discussed in the 2013 UDS, a review of patient account detail was undertaken during 2013 and corrections to prior period errors were made as a result of this. This impacted the level of adjustments applied to patient accounts during 2013. The overall level of adjustments presented for 2014 appear reasonable, with overall negative adjustments for both Medicaid and Medicare, reflecting payment of cost-based reimbursement rates. The overall encounter mix shifted slightly away from Self-Pay (primarily dental, as discussed above), with strong increase in Medicaid and Medicare business lines. There were more write-offs and collections than charges on self-pay accounts. This minor amount represents collections on prior outstanding balances.

#### Table 9E Comments

BPHC grants are up and reflect additional amounts available as reflected on the NGA. Other Federal Grants are down due to grant funds related to clinic expansion/construction at our Kau Clinic. This funding was all received in FY 2013. State Government Grants is down, again, due primarily to grant funds related to clinic expansion/construction at our Kau Clinic. This funding was all received in FY 2013. Other Revenue is up compared to last year due to the receipt of PCMH funding in 2014 and an increase in risk pools received during 2014.

