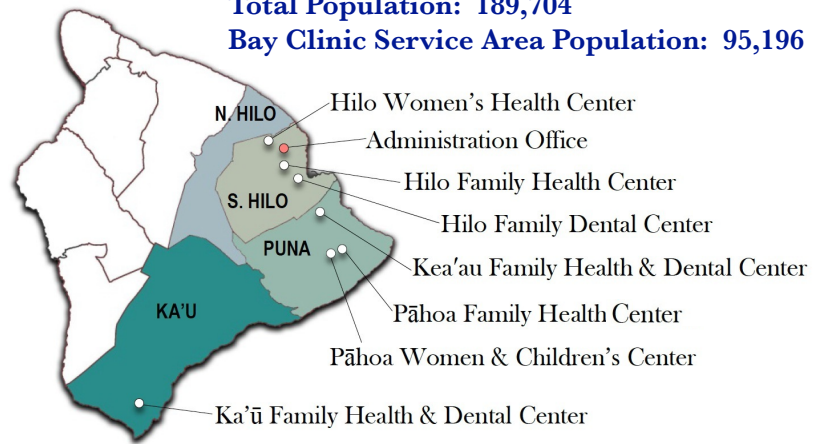


2015 FACT SHEET



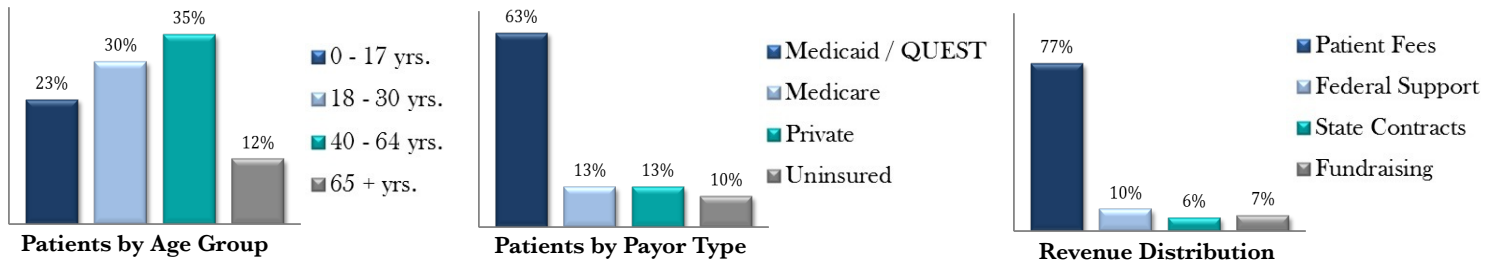
Bay Clinic, Inc. is a non-profit 501(c)(3) Federally Qualified Health Center serving East Hawai'i. Bay Clinic provides comprehensive primary medical, dental, and behavioral health care for all. Fees are based on a Sliding Fee Schedule and applied to all patients depending on income level and family size.

Total Population: 189,704
 Bay Clinic Service Area Population: 95,196



PATIENT PROFILE & FINANCIALS

Annual Operating Budget (FY2015-16): \$17,039,529

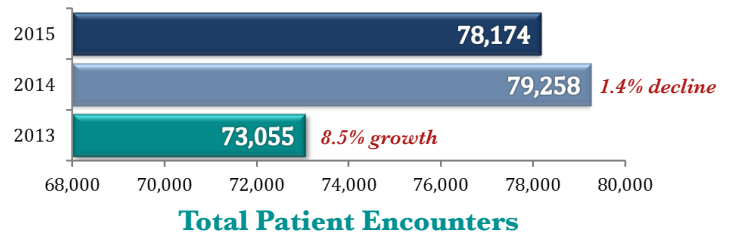
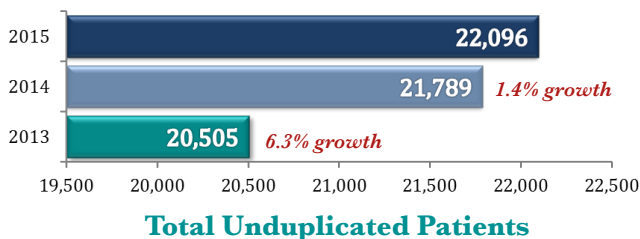


NEWS & KEY ACCOMPLISHMENTS

- Received **Patient-Centered Medical Home (PCMH) Level III** recognition from the National Committee for Quality Assurance in December 2014 — the highest level attainable by a medical practice.
- Relocated the **Administration Office** to downtown Hilo — the newly renovated facility provides the space needed for BCI to centralize its administrative departments and upgrade its business processes to better serve its patients.
- Established a **340B federal discount pharmacy program** with Walgreens.
- Opened the **Ka'ū Family Health and Dental Center** in Na'ālehu town; effectively expanding access to 3,500 more Ka'ū residents. The Center's dental program serves as the **only** oral health services in the Ka'ū District.



EXPANDING ACCESS TO HEALTH CARE



THE FUTURE

- Secure land and funding to construct a Hilo-based **Corporate Center** that will combine all of BCI's Hilo sites in one location; providing a comprehensive medical home for all. The Center will have a significant impact on both health care access and delivery and improved neighborhood economic activity; as well as allow greater economies of scale and thereby greater cost savings. The economic benefits to our communities include expanded ancillary staff directly employed in the Center and other jobs indirectly maintained or created by industries supporting the services the Center will provide.
- Procure a **Mobile Health Unit** that will expand primary medical and dental care access to:
 - Remote communities in the Puna and Ka'ū districts,
 - DOE Ka'ū-Kea'au-Pāhoā District Complex students by providing 'school-based clinic' services; and
 - Service area residents needing medical relief during times of natural disaster.