



Bay Clinic, Inc.
Administration Office
450 Kilauea Avenue, Suite 105
Hilo, HI 96720

FOR IMMEDIATE RELEASE

Photos Attached

Bay Clinic Opens New Administration Office in Downtown Hilo

HILO, HAWAI'I, May 6, 2016 — On May 5th, Bay Clinic, Inc. (BCI) celebrated the grand opening of its new Administration Office with a Blessing Ceremony. The move to the new Office, located at 450 Kilauea Avenue, provides the space needed for Bay Clinic to centralize its administrative departments and upgrade its business processes to better serve its patients.

Nearly 100 guests were given a tour of the new Administration Office that houses Bay Clinic's Information Technology (IT) Department, as well as the Executive Office, including Finance, Clinical Operations, Operations, Human Resources, and Development. "This move allowed us to expand our IT infrastructure, establish our Training Center and Call Center, upgrade our billing department spaces, and expand our meeting capabilities, said Harold Wallace, Bay Clinic CEO.

The new Training Center enables Bay Clinic to expand its workforce develop initiative. The training program will partner with other organizations and internal departments to offer a complete career program focusing on skills development opportunities and career growth. "We are only as good as our people and investing in them is the smart thing to do because the results will be higher retention and better engagement and patient outcomes," said Harold Wallace.

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About Bay Clinic, Inc.:

Bay Clinic, Inc. is a 501(c)(3) Federally Qualified Health Center with 170 employees in 9 sites. Serving over 22,000 patients, Bay Clinic is a community-directed healthcare organization that provides quality primary and preventive care services to the people of East Hawai'i. Bay Clinic will ensure that patient-centered, culturally responsive, and affordable healthcare services are locally accessible in our communities. Learn more about Bay Clinic, Inc. at www.bayclinic.org.

Media Contact: Public Relations at media@bayclinic.org